



**FIND WHAT YOU NEED, WHEN YOU NEED IT**

ORBIT PROTECT - USER MANUAL

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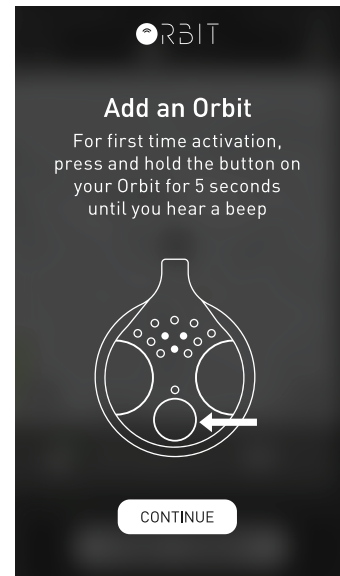
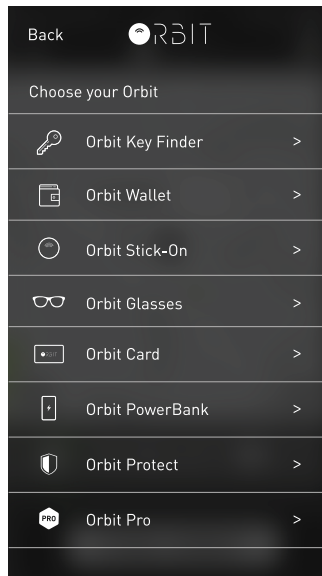
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# HOW TO CONNECT YOUR ORBIT

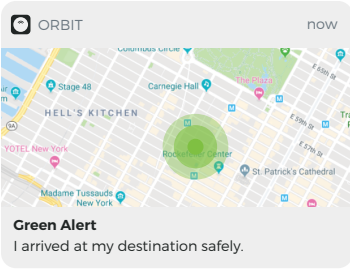
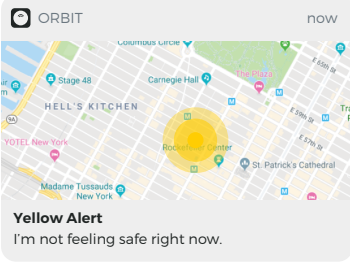
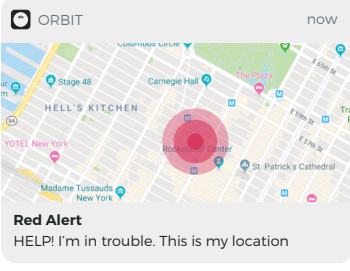
Initially to activate your Orbit, follow the activation instructions on screen.

Tap 'Add a New Orbit' and choose the Orbit product you wish to add.

After selecting your Orbit product, a new screen will appear with instructions on how to activate and connect your Orbit.



# SENDING ALERTS

Alert Level	Button Press	What Your Contact Receives
<p>○ GREEN ALERT</p>	<p><b>Press &amp; Hold</b></p> <ul style="list-style-type: none"> <li>Your Orbit will beep</li> <li>You'll receive a confirmation notification</li> <li>You'll have 10 seconds to cancel the alert in case pressed by accident</li> </ul>	
<p>○ YELLOW ALERT</p>	<p><b>Press Two Times</b></p> <ul style="list-style-type: none"> <li>Your Orbit will beep</li> <li>You'll receive a confirmation notification</li> <li>You'll have 10 seconds to cancel the alert in case pressed by accident</li> </ul>	 <p>+ Alarm Sounds (even if their phone is on silent)</p>
<p>○ RED ALERT</p>	<p><b>Press Three Times</b></p> <ul style="list-style-type: none"> <li>Your Orbit will beep</li> <li>You'll receive a confirmation notification</li> <li>You'll have 10 seconds to cancel the alert in case pressed by accident</li> </ul>	 <p>+ Alarm Sounds (even if their phone is on silent)</p>

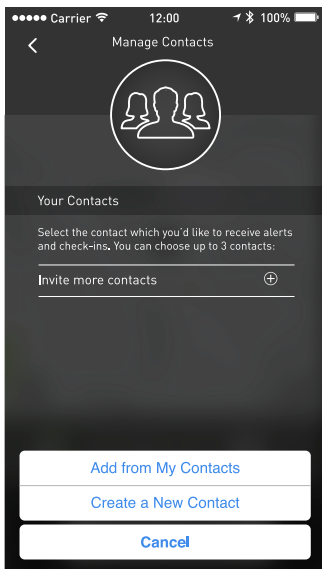
No matter which alert you wish to send, your Orbit will beep along with receiving a phone notification confirming that your alert has been sent to your contact. Your contact will receive your location on all alerts. Yellow and Red Alerts will also cause an alarm to sound on your contacts phone (even if their phone is on silent), ensuring they don't miss it.

# ADDING CONTACTS

Invite your trusted contacts to receive your alerts. Whether it's a Check-In, Yellow Alert or Red Alert.

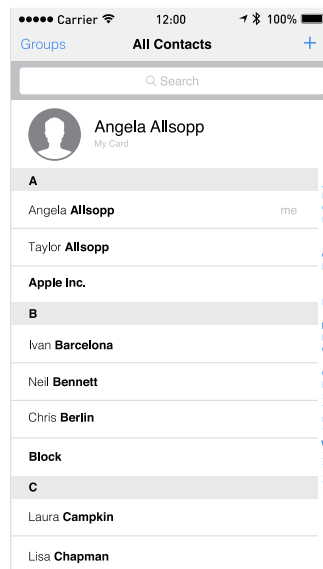
## Add A Contact

You will have the option to 'Add From My Contacts' or 'Create a New Contact'



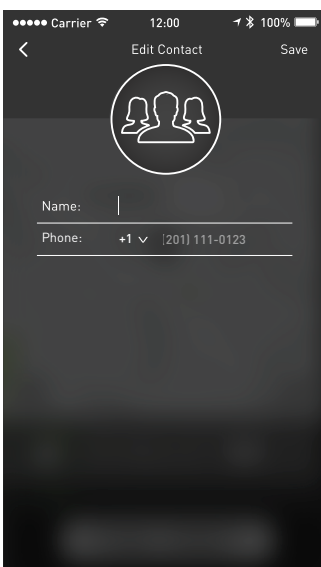
## Add From My Contacts

You will be brought to your contact list, once you select a contact, they will be notified and will have to accept your request



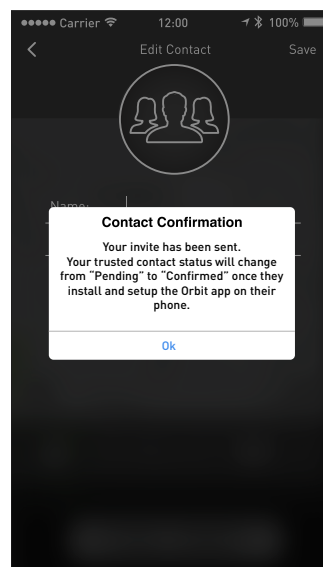
## Create A New Contact

If you'd like to create a new contact, enter a name and phone number and your contact will be notified of your request



## Contact Confirmation

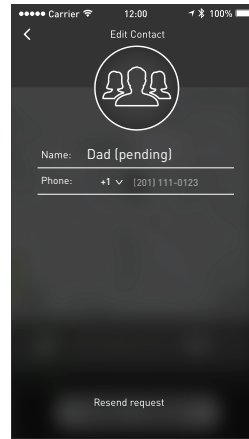
Whichever option you choose to add a contact, you will receive the message below once you press save:



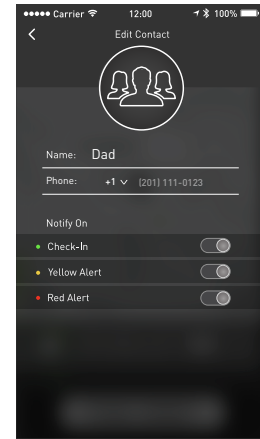
## Add From My Contacts

Your contact will have to accept your request. They will remain 'Pending' until then.

Once they have accepted your request, you can choose what kind of alerts they will receive (Check-In, Yellow Alert and Red Alert).



Contact Pending



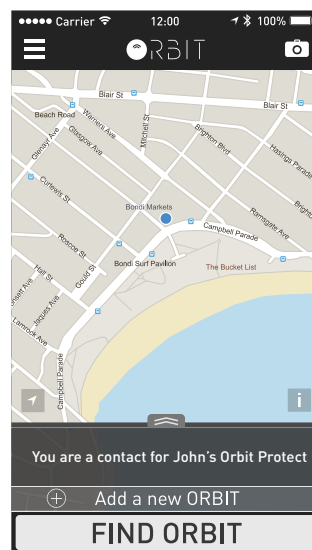
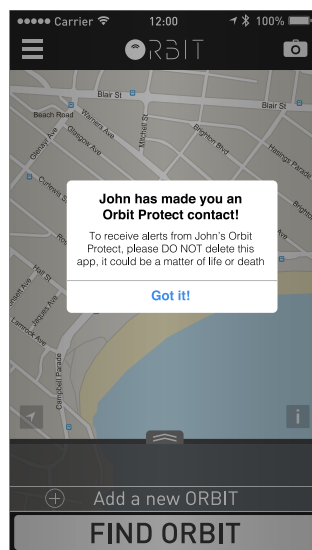
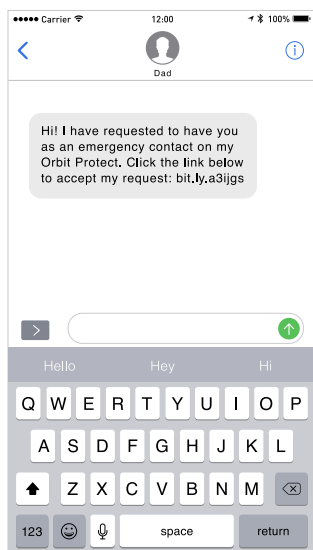
Contact Accepted

# BEING A CONTACT

If you have been invited as a contact you will receive a text with a link to download the Orbit App and create an account. You will need the Orbit App on your phone at all times if you wish to receive updates from your loved one.

During a Yellow or Red Alert, your phone will sound an alarm, even if it's on silent.

If you wish to remove yourself as a contact, open the Orbit App and swipe to delete the contact name



# HOW TO LOCATE YOUR ORBIT

## Make it Ring

All of the Orbit products work almost identical and can all be connected with the same app. Tap on the "RING ORBIT" button at the bottom of the home screen. Your Orbit will ring if it's within range.

## Last Known Location

If there is no ring, the last known location of your Orbit will be shown on the map.

# NOONLIGHT (ONLY AVAILABLE IN USA)

Noonlight is an optional features that requires an in-app purchase. After subscribing a red alert will connect you to Noonlight which can in turn connect you with First Responders.

Public safety dispatchers and first responders are true heroes, but much of today's 911 infrastructure was simply not designed for our mobile and connected world. It was created when older "landline" or wired phones were the norm. (You know - a phone line plugged into a wall - remember that?!?).

The result?

- Many 911 centers struggle to get an accurate location on mobile phone calls.
- They receive little to no information about you or your emergency before asking.
- They often lack an ability to communicate in ways we take for granted, like text.
- And, of course, 911 won't ever know about your emergency if you are unable - or unaware - of the need to contact them. Think of a serious medical event or a fire at your home while you're away for example.

You can use Noonlight when you feel scared but aren't ready to call 911. We have your back if things do go wrong, and by connecting your Orbit Protect, Noonlight also offers protection when you can't or may not know you need to call for help.

We get highly accurate location data from your smart devices, that can help you in an emergency, and we share your location with local first responders in the event you need help.

Still, Noonlight does not replace 911. We provide a smarter and more advanced way to connect to police, fire or emergency medical help when you need it, and yes, we even let you text with our dispatchers and responders in an emergency, just in case you can't or don't want to talk.

## NOONLIGHT



# THE ORBIT APP

Download the Orbit App by heading to the App Store or Google Play and download "Orbit".



Open the app, and allow for the app to find your location. Please ensure bluetooth is turned on for the app to connect to your Orbit. You must create an account upon opening the app. Below is an overview of the App.

**App Settings:**  
All Orbit app settings can be found here

**Orbit Connection:**  
The green bars are an indication of your Orbits connection. More bars = Stronger connection  
Less bars = Weaker connection

**Add a new Orbit:**  
Tap the (+) icon to add a new Orbit. Make sure to rename your Orbits to keep track of them

**Your Orbits Location:**  
A marker on your map will show where your Orbit is (or was last seen)

**Battery:**  
Shows you how much charge your Orbit has left

**More Options:**  
All settings specific to selected Orbit can be found here. Eg. Edit Orbit Name, Separation Alarm, Delete Orbit

**Ring Orbit:**  
To make your Orbit ring, tap the 'Ring Orbit' button at the bottom of your screen

## Mobile Device Compatibility

Orbit syncs with the following devices that support Bluetooth 4.0:

### iOS

iPhone 5 or later

### Android

Android 5 and above

# ORBIT PROTECT SETTINGS

## More Options

Tap on the More Options button (3 dots). All settings for your Orbit product can be found here. Settings for the Orbit app can be found in the App Settings menu.

## How To Rename An ORBIT Device

Tap the name section to rename your Orbit.

## Manage Contacts:

Here, you can add a new contact or edit an existing one. You can change their name, select what kind of alerts you'd like them to receive or remove them as a contact.

## Customize Messages

Select an alert type and customize the message that your contact will receive (eg. Green Alert: Just got to work, safe and sound!)

## Separation Alarm

Turning on the Separation Alarm allows for your Orbit and your phone to both ring when the devices step out of the 100ft/30m radius to notify you that you have forgotten an item.

## Ringtones

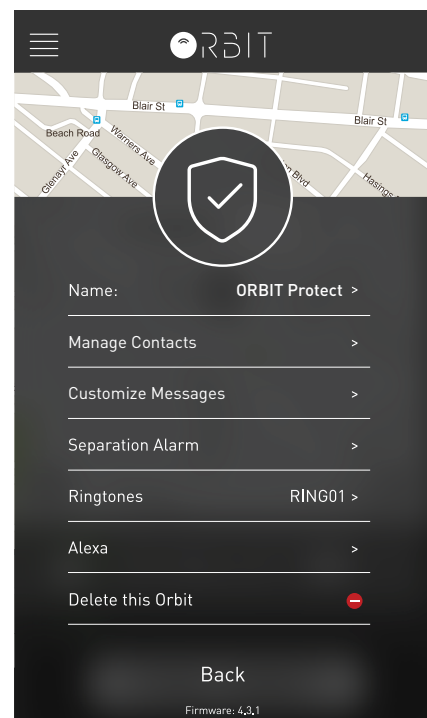
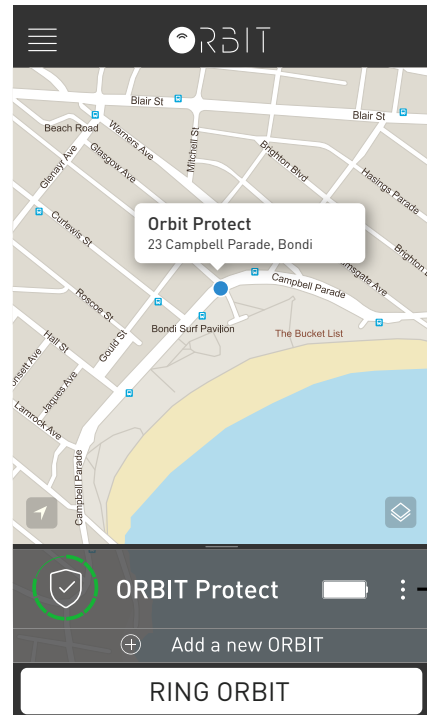
By tapping 'Find Orbit', your Orbit will ring. Select one of the three available alarms which suits you best.

## Alexa

To find your phone or Orbit with Alexa, set the category, then open the Alexa app and add the Orbit skill.

## Delete this Orbit

If you have mistakenly added an Orbit, tap the red icon next to 'Delete this Orbit'. This will disconnect the Orbit from your App. The Orbit can be reconnected by following the connection instructions.





# ORBIT APP SETTINGS

Tap on the settings icon in the top left corner to open the settings menu. All Orbit app settings can be found here. Settings for your Orbit product can be found in the More Options section.

## Your Orbit Account

When you purchase your first Orbit, you will be prompted to create an account upon opening the app. Details about your account can be found in the App settings. By tapping 'Change Password' you will be prompted to change your Orbit account password. You will need this password to log in to your account.

## Phone Alerts

These settings only affect the phone alerts when you use your Orbit to find your phone. Sound, vibration and flashlight alerts can all be turned on and off. Orbit ringtone settings can be changed in the More Options menu.

## Smart Reminders

Set up a smart reminder to get notified when you leave home, work or other places without any of your Orbit devices

## Support

The 'Support' section contains the Help Center, Privacy Policy and Terms of Service. The Manual can also be found here.

## Manual

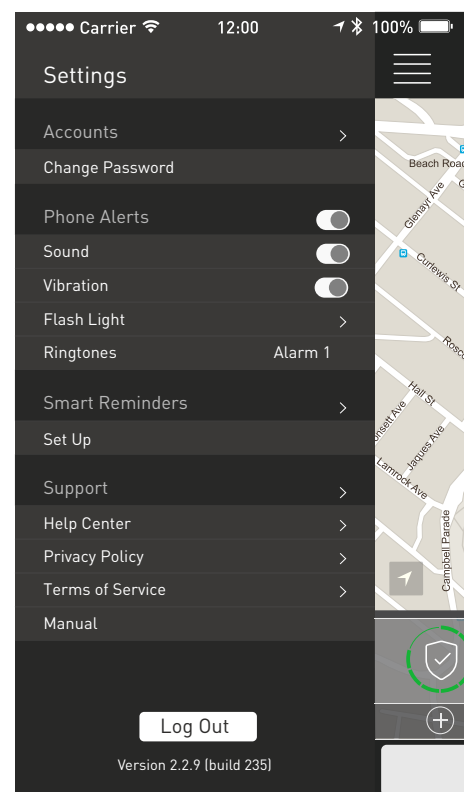
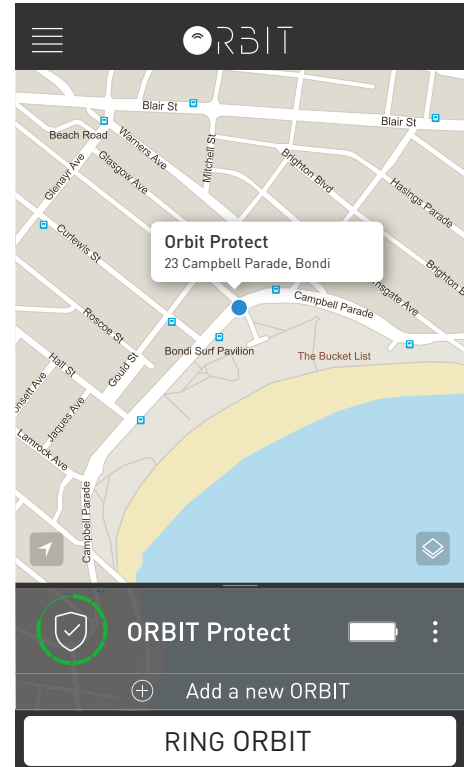
Tapping 'Manual' will bring you to this manual. All information on Orbit products and the Orbit app can be found here.

## Log Out

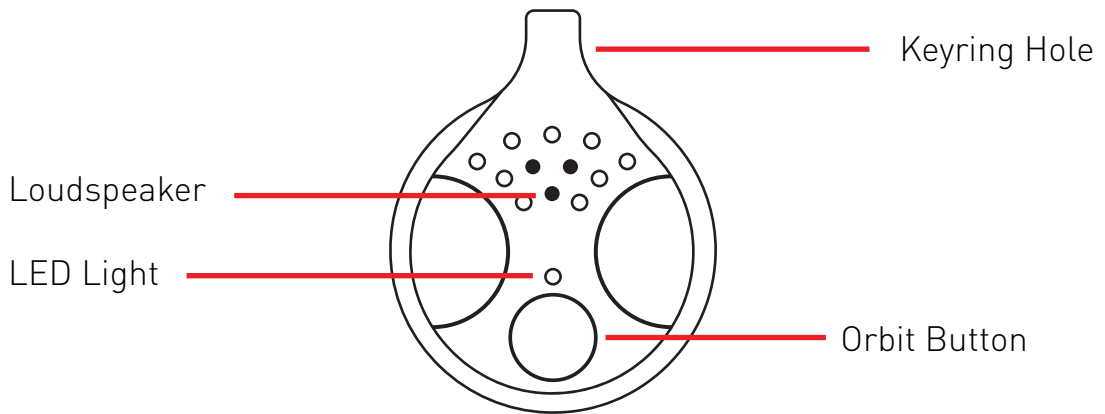
Tap the 'LOG OUT' button to log out of your Orbit account. You must be logged in to use your Orbit products and their features.

## App Version

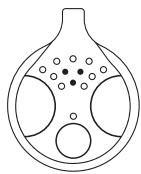
Below the 'LOG OUT' button in the settings menu, you will find the version of the app you are currently using.



# ORBIT PROTECT

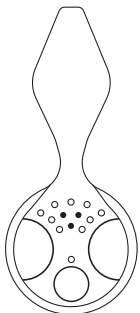


## WHAT'S INCLUDED

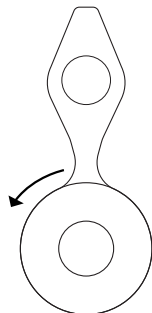


ORBIT

## INSTALLING/REPLACING THE BATTERY



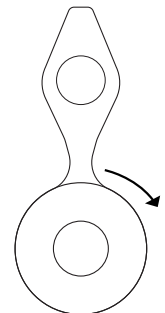
1. To replace battery, lift the magnetic clip to expose the back of your Orbit Protect



2. Twist the backing in an anti-clockwise direction for it to unlock



3. Slide the CR2025 battery out and replace it with a new one. Make sure the battery is replaced facing the correct way as shown above.



4. Place the backing over the top and twist it in a clockwise direction to lock it in place.

## FEATURES



Alert Family & Friends



Find Your Orbit



Separation Alarm



Wear it, Clip it, Attach it



Up To 6 Month Battery Life



Replaceable Battery



Connect With Your Smartphone



Last Seen Location



Built-in Loudspeaker



Orbit Net Crowd Finding

# SUPPORT

## **Is my phone compatible with Orbit?**

Orbit requires a phone to be running the Orbit app in the background. Bluetooth must be left on in the background (don't worry, our engineers have minimized the battery drain on your phone by leaving Bluetooth on). Orbit works with: iPhone 5 and later. and Android 5 or later. Bluetooth 4.0 or later is required.

## **How many Orbit devices can be paired to my phone or tablet?**

Apple iOS devices can pair up to 6 Orbit devices at a time. Android devices can pair anywhere between 1-3 depending on the manufacturer and the operating system version.

## **Warranty Procedure**

If you are having any issues with your Orbit, please don't hesitate to email us at [help@findorbit.com](mailto:help@findorbit.com) and a team member will help resolve any issues you're having with the product.

## **Return Policy and Warranty**

ORBIT has a Six Months Limited Warranty - for more information, visit: [www.findorbit.com](http://www.findorbit.com)

## **Disposal and Recycling**

Please kindly be aware that it is the consumer's responsibility to properly dispose and recycle ORBIT and accompanying components. Do not dispose of ORBIT with common household waste, the ORBIT unit is considered electronic waste and should be disposed of at your local electronic equipment collection facility. For more information, please contact your local electronic equipment waste management authority or the retailer where you bought the product. When discarding batteries, insulate the + and - faces of batteries with insulating or any kind of non-conductive tape. If improperly disposed, lithium batteries may short, causing them to become hot, burst or ignite.

# IMPORTANT SAFETY WARNINGS

## **General Precautions**

- ORBIT is not a toy
- Do not attempt to tamper with/modify/disassemble ORBIT
- Do not expose ORBIT to abrasive materials
- Do not place ORBIT near open flames
- Review ORBIT Specifications and other Information > Environmental Conditions and do not expose ORBIT beyond operating temperatures
- ORBIT's metal body conducts temperature effectively, avoid contact when left in extreme temperatures
- ORBIT's edges can be sharp, handle with care

Read, follow and keep this user manual and all safety instructions. Improper installation, use or disposal of ORBIT could be hazardous to your health and put others at risk.

## Child Safety

ORBIT contains small parts, which can be a choking hazard. Please keep away from young children. If battery is swallowed, immediately seek medical help as serious injury may occur.

## Battery Precautions

- Do not charge, short, disassemble, deform or heat batteries
- Do not throw batteries into fire
- Avoid mixed use of batteries, e.g. new, used or different types
- Keep batteries away from direct sunlight, high temperature and humidity
- Keep batteries out of reach of small children. Should a child swallow a battery, consult a physician immediately.

## WARNING - Keep button batteries out of reach of children

- Swallowing may lead to serious injury in as little as 2 hours or death, due to chemical burns and potential perforation of the oesophagus.
- If you suspect your child has swallowed or inserted a button battery immediately call the 24-hour Poisons Information Centre on 13 11 26 for fast, expert advice.
- Examine devices and make sure the battery compartment is correctly secured, e.g. that the screw or other mechanical fastener is tightened. Do not use if compartment is not secure.
- Dispose of used button batteries immediately and safely. Flat batteries can still be dangerous.
- Tell others about the risk associated with button batteries and how to keep their children safe.

**For more information please visit: [findorbit.com/help](http://findorbit.com/help)**

## REGULATORY NOTICES

### North America

United States: Federal Communications Commissions [FCC]

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

INFORMATION TO USER:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the distance between the equipment and the receiver
- Connect the equipment to outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

WARNING:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

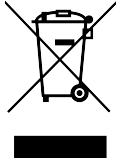


## European Union

European Union: CE directive



WEEE:



STATEMENT:

Hereby, Global Shopping Network Pty Ltd, declares that Orbit is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The symbol on the product or its packaging signifies that this product has to be disposed separately from ordinary household wastes at its end of life. Please kindly be aware that this is your responsibility to dispose electronic equipment at recycling centers so as to help conserve natural resources. Each country in the European Union should have its collection centers for electrical and electronic equipment recycling.

For information about your recycling drop off point, please contact your local related electrical and electronic equipment waste management authority or the retailer where you bought the product.

- Do not dispose of the Orbit with household waste.
- Disposal of the packaging and your Orbit should be done in accordance with local regulations. - Batteries are not to be disposed of in municipal waste stream and require separate collection.